



Llangollen Railway Trust

North Wales Tourism Awards 2023 - Go Attraction of The Year

Station Assistance

Volunteer Opportunities

Join Our Award-Winning Team!

Volunteer with Llangollen Railway Trust - Go Attraction of The Year 2023

Explore exciting volunteer opportunities with the Llangollen Railway Trust, recently honoured as North Wales Tourism Awards 2023 Go Attraction of The Year. We are seeking enthusiastic individuals to join our dedicated Station Teams, *who can positively contribute to the visitor experience to our heritage railway*, volunteering at our stations located in the stunning Dee Valley, an Area of Outstanding Natural Beauty.

Station Assistants are a key part of our railway, as they are usually some of the first people our visitors will see when they arrive at our stations. Their role is to meet visitors as they arrive and answer questions about the Railway, telling them what is going on, directing them accordingly and answering questions about the timetable. It is not expected that you know everything initially; other staff and volunteers will always be on hand to assist, and if you have a question or are unsure, please ask!

****Key Opportunities:****

- Helping the Guard and/or Travelling Ticket Inspectors with loading/unloading of wheelchairs and prams on request, using the access ramps provided.
- Helping to keep the station and environs clean and tidy.
- Helping passengers board the train and finding their allocated seats/coach where required.
- Emptying bins around the platform and other housekeeping duties.

****Desired Skills:****

No experience is necessary, and the job may well be ideal for someone who perhaps is unsure what role to take on at the Railway, or who does not want to take on a Role with specific responsibilities.

No medical is required although you will need to be reasonably fit, you can spend long periods on your feet and walking about the station assisting other volunteers and passengers.

A dress code operates for those in direct contact with the public. It is expected that station staff wear black trousers/skirt, white shirt/blouse, a Llangollen Railway black tie and black shoes.

****What We Look For:****

- Enthusiastic individuals with a proactive attitude
- Team players prioritizing safety and initiative
- Reliable contributors committed to our mission



To discover more about these rewarding opportunities, contact Robin Crowley, our Volunteer Coordinator, at 01978 860979 or via Whatsapp on 07822 013538. Or you can complete our online volunteer application form [HERE](#).

Make a difference in preserving and advancing our historic railway legacy. Join the Llangollen Railway Trust and be part of something extraordinary!